SC&H GROUP

Client Industry
Food & Beverage

Headquarters
Atlanta, GA

Optimized Solutions

⦿ **Oracle EDM Cloud, Data Governance**

CASE STUDY
Oracle EDM Cloud

schgroup.com/oracle

Overview

A multi-brand global restaurant corporation engaged SC&H to replace an outdated metadata management system and build a unified data governance strategy. By implementing Oracle Enterprise Data Management (EDM) across Oracle ERP and EPM Cloud applications, SC&H streamlined disparate data sources, established enterprise-wide governance rules, and eliminated duplicative manual tasks. This drastically improved operational efficiency and increased data integrity by 90%.

Client Goals

☑ Replace outdated software

☑ Improve data integrity and quality

☑ Reduce duplicative, error-prone tasks

☑ Increase visibility and traceability

Client Challenges

Disparate offline databases requiring manual, duplicative processes to submit metadata requests or changes

Error-prone methods of maintaining master data leading to inconsistencies in shared metadata and inaccurate reporting

Lack of visibility into existing metadata or traceability of change history increasing non-compliance risk

Antiquated metadata management platform lacking capabilities to enforce data governance rules

SC&H Strategies

1 Develop a clear understanding of current processes, pain points, and the future state vision through business-focused design sessions

2 Utilize an iterative three-phase work stream to advance EDM functionality and train users throughout the process

3 Perform sprint testing cycles to test functionality, troubleshoot issues, and provide initial feedback

4 Leverage user acceptance testing (UAT) cycles to support optimal change management and seamless adoption

5 Built a scalable, flexible platform to replace an antiquated system and maximize investment in Oracle

Key Benefits and Outcomes

100%
reduction in duplicative communication

» Metadata requests are now systematized in Oracle EDM

90%
reduction in time spent reviewing requests

» Saved 30 hours per month in tedious approval processes

80%+
increase in data accuracy

» Established an effective data governance framework
» Pre-populated fields to eliminate errors
» Automated maintenance processes to improve data integrity and accuracy
» Enforced validation rules via built-in logic to maintain data consistency

50%
reduction in manual tasks

» Centralized metadata management processes
» Automated metadata submissions

Recommended Reading

Why Oracle EDM Cloud is a Powerful Solution to Improve Data Integrity

Learn how Oracle EDM Cloud can automate enterprise data management to help you make better business decisions while exploring the more advanced data features of the application.

Read More →

Transform Your Data With SC&H

SC&H's Oracle implementation experts can design a tailored solution that optimizes your EDM processes, maximizes data accuracy and visibility, and drives long-term measurable growth.

Start the Conversation Today

SC&H GROUP | ORACLE | Partner