

Overview

Needing to overcome technology constraints to support growth, the CIO of Shatterproof, a national nonprofit working to end the US addiction crisis, partnered with SC&H's Technology Advisory and Data Analytics teams to define the right technology to modernize its backend infrastructure, processes, and systems and implement solutions to enable real-time data visualization and improve the customer experience.

Client Industry



Nonprofit



Microsoft 365



Implemented Solutions



Microsoft Azure



Microsoft Power BI Embedded



Microsoft Azure Data Lake Microsoft SQL Server



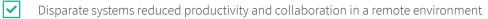
Microsoft Defender for Endpoint and Office 365

Client Challenges











Outcomes & Key Benefits



Work securely, collaboratively, and efficiently as a fully remote team



Expand into six additional states with plans to expand into five others in the next 12 months



Advance their user platform allowing them to extend treatment guidance to 40% of the US population



Improve the display of insurance information in ATLAS, optimizing the customer experience



Increase their ATLAS traffic, with more than 130K visits in their first year of optimization



More than tripled the number of people using their resources to find lifesaving treatment

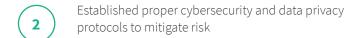


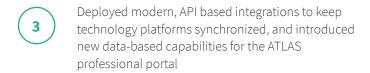
Reliable access to executive-level and experienced IT professionals for ongoing and strategic technology advisory

For additional details, **read the full case study**.

SC&H Strategies







Built and embedded Power BI dashboards, making data and reports accessible to state agencies and insurers

Advanced backend data infrastructure usage capabilities to enable more robust data collection capabilities, as well as ability for longitudinal data analysis to better understand trends across facilities. states and insurance carriers

Reviewed all cloud applications in place and created a strategy to centralize management and enabled best practice configurations