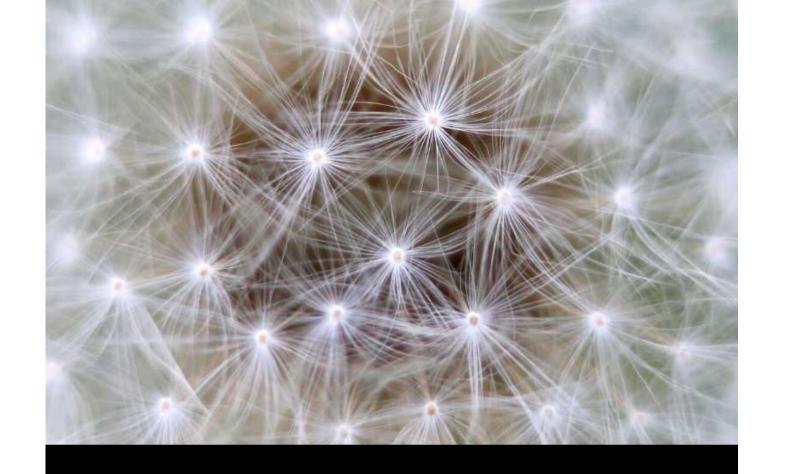


## NICOLE CASANOVA

**CEO, Connection Catalyst & Next-Level Innovator** 

Casanova Ventures





CONNECTION BUILDS INNOVATION





### **BOULDER INNOVATES**

- HOME OF STARTUP WEEK (75 CITIES), STARTUP WEEKEND (150 COUNTRIES)
- 15 ACCELERATORS HOME OF TECHSTARS (49 IN CITIES, AIR FORCE, WESTERN UNION)
- LARGE BIOTECH AND AEROSPACE SECTORS
- HUB OF OUTDOOR AND NATURAL FOOD INDUSTRIES
- 17 FEDERAL LABS
- A MAJOR UNIVERSITY, CU BOULDER
- 40 AD AGENCIES + DEV SHOPS
- 20 CO-WORKING SPACES





### **BOULDER WINS**

- Boulder has won Happiest, Healthiest, Smartest, Fittest,
   Foodiest, and consistently Best Place to Live
- Highest high tech startup density of any metro area in US -Kauffman Foundation '13
- Highest ratio of patents applied for per capita -US Brookings Institution 07-11
- INC Named us America's Start-Up Capital and America's Startup City
- Boulder Magazine chose me as one of 2018's top 10 women entrepreneurs:)





# CONNECTION

n. the process of bringing ideas or events together in memory or imagination.





# CONNECTION

"The energy that exists between people when they feel seen, heard, and valued; when they can give and receive without judgment; and when they derive sustenance and strength from the relationship."

Brene Brown



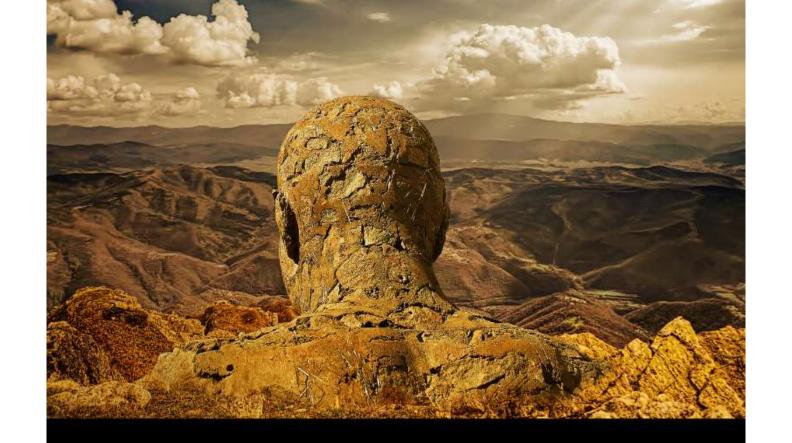


### **CHOOSE YOUR IDENTITY**

- ENTREPRENEUR + FOUNDER ARTIST AND CREATIVE
- COMMUNITY ORGANIZER
- AD AND SAAS EXECUTIVE
- STARTUP ADVISOR + MENTOR
   ATHLETE
- GAME DESIGNER
- TECH EVANGELIST
- VC DEAL FLOW SCOUT
- EMERGING TECH AGENT
- DEAL MAKER
- SPEAKER
- WRITER
- SELF HELP LEADER + COACH
   GLOBAL INFLUENCER

- DANCER
- COOK
- WIFE
- EVENT PRODUCER & HOST
- BEHAVIOR CHANGE EXPERT
- MASTERMIND LEADER
- CONNECTION CATALYST
- NEXT LEVEL INNOVATOR
- MEDIA MOGUL
- PROPHET WITH ARROWS IN HER BACK





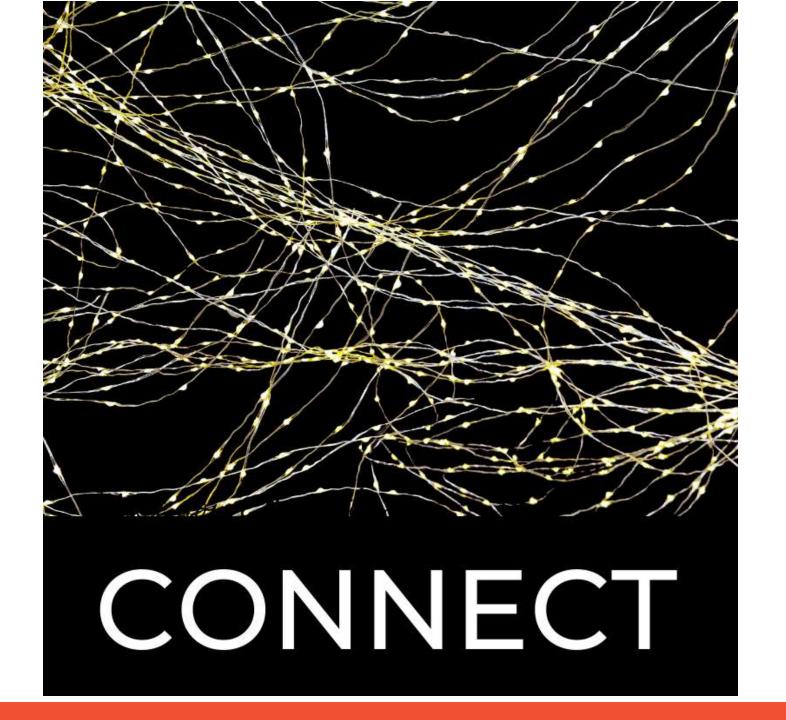
# BECOME A CONNECTION CATALYST AND NEXT LEVEL INNOVATOR





**GIACOMO CASANOVA** 

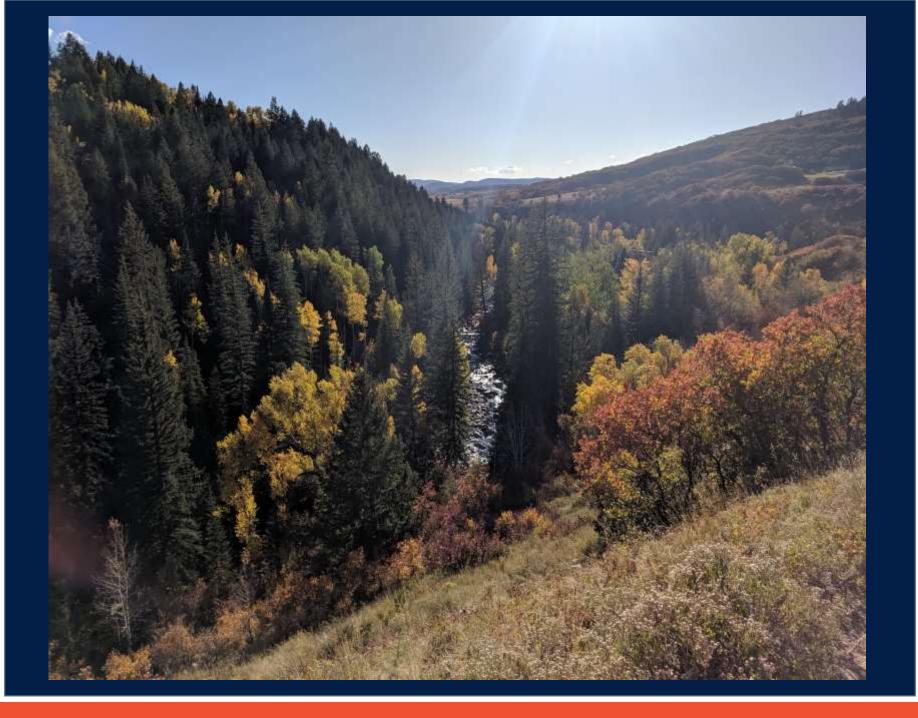
ADVANT Edge







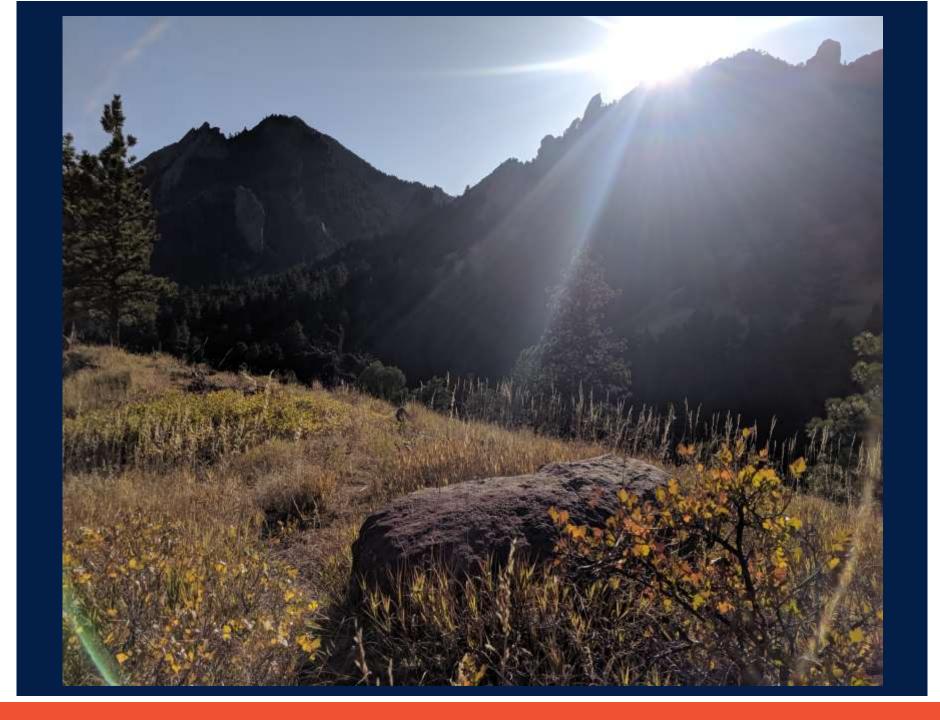








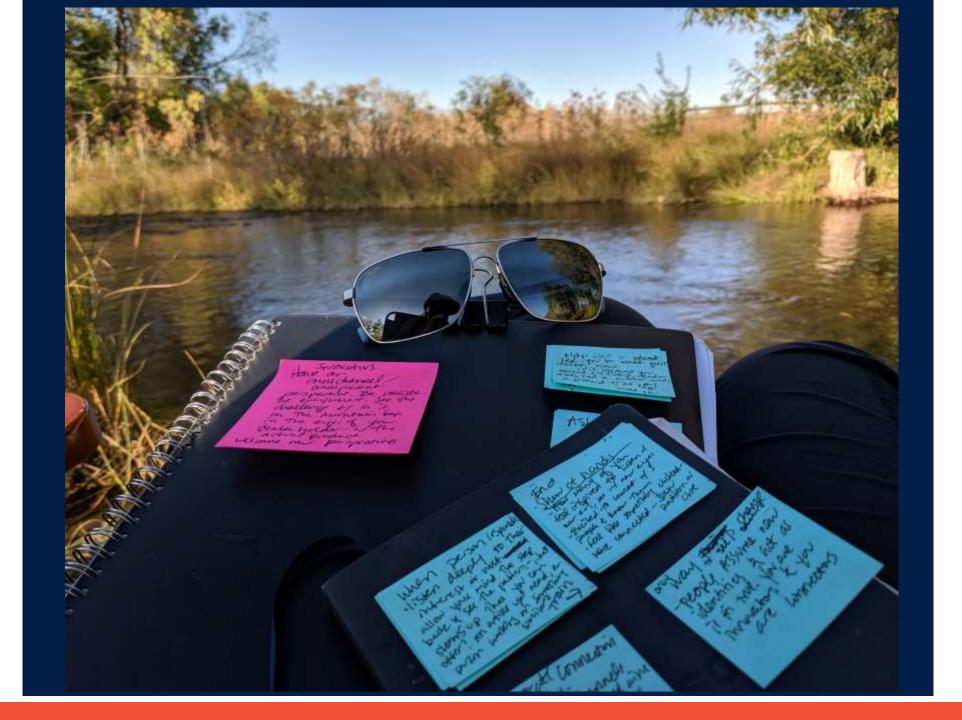
















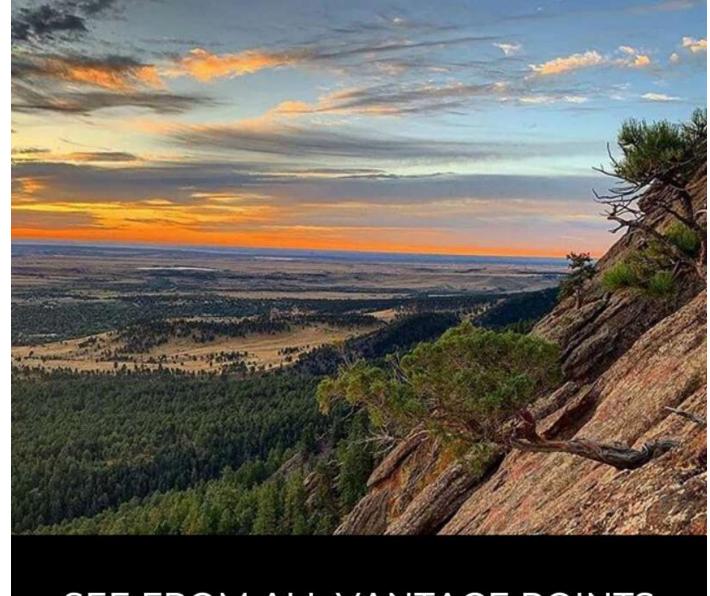
ASK BETTER QUESTIONS AND LISTEN WITH BEGINNER'S MIND.



# WANT SOURCE AND FINE

Dancing Alip Hop, Parik, Salsa, the styl partiture club in Denver, Li RHUMBE . Going out with new friends using their evolute to make bearing feel good - with detail taking myself on a solo retreat in SW 101:40 · cultivating my listening, being giver, safe Being ouddoors Brantiful New places enjoying Boulder like a first time usita hanging out on my but comy + reading, - Finding New places to hang in my hammock · writing, reading seeing friends of family · boing to Italy venice Asing my voice & asking for what really sketing of dray beens Steing Mish outside 10 times >20+ recting Sate & seen when - HAVING MY TALENTS NEWARDED 4 RELOUNTZED BULDING A TRIBE-HANNE COMMUNCY / bIVING MITGER A TECH SABBATICAL TOR 7 DOWS . recent a new contract morriage fracty . Deing Fully expressed, uncentered, it seen - Seing grannstymather se took lift or my seing -Being Sough AFTER . Prounting here for me morest propering her for her new names discusing tome each of eace dispute Proceding my ASHS & ROAMS! · seing wom Brillians, MINDEL, KOND, SENY HEN

- going on a girls camping trip getting a bester job offer at being respected rusing my miles / points to travel to pretty places going to see my new neice Steing King, Mia, 811, + butt sery by myself . Howky copinions lovers towerers designing a cash flading my Phoenix Perch is a clear posts to owning my condo " women . ownership of RLI Building of heads fear, turometed berning & inversing of the bish partments investors or resemb premie sorting on could, in crecks & working -stepping into a leader thip position of a suppre, caring effective, conscious from it building my skills t network taking all my 170 I day weekends it than gooting good to travel / gesting paid to speak to conscious warepreneur in tropical locations or his cities Soonware myself, - Massages, self care, premy jewely. train rides + concerts HAVING DUAYMATES TO SURLORE, BROWN HAVE I DIVING MYSELF SPACE 4 TIME TO CULTIVATE BIG ME SETTING MY WARRIOR ON EAT WELL, BET STRONG LEACH A MARTIAL MET, LET TO HE KEEP HAVING DAD EXPERIENCE THE PERCH-MEET WAREN HAKING THE SAME DE MORE W/ 1/2 THE ESPORTTHAN PRACTICING MY HAVING NESS THANKS w/ money receing appropriately by tromertid when KEMBRAGING MY FERTILIAN DIVINE Sight Doughn Solf / OWNING MY SEXUALITY! BELONING A DEORAL MEDIA MOBIL INCLESSES

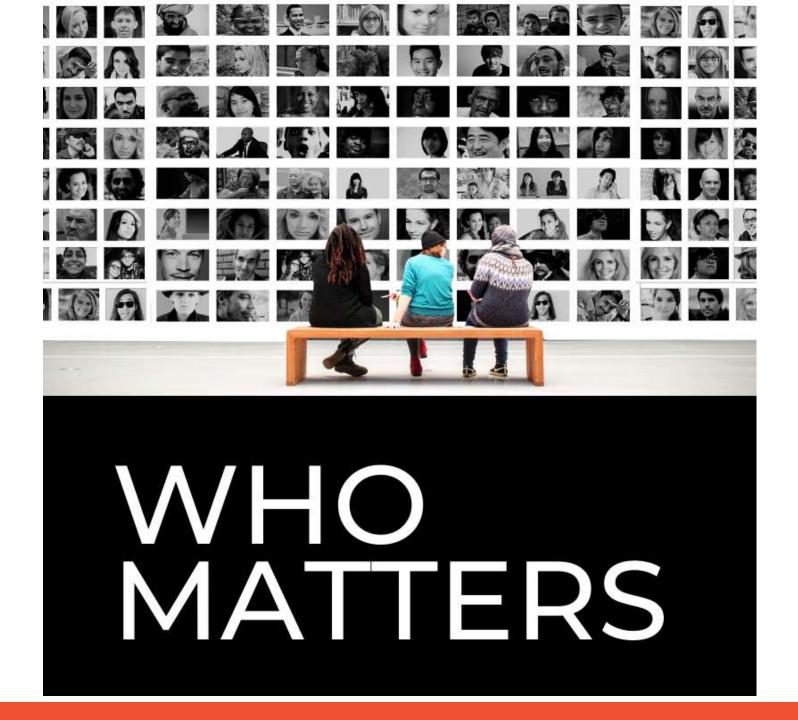




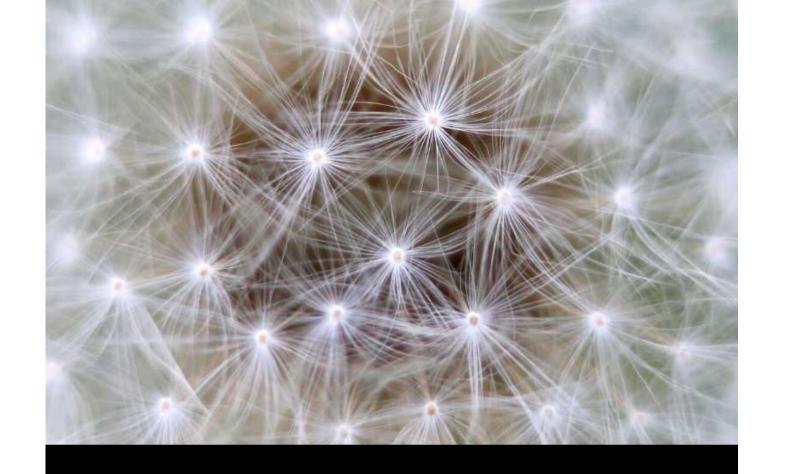












CONNECTION BUILDS INNOVATION



## NICOLE CASANOVA

nicole@casanovaventures.com

- @nicolecasanova
- (in) linkedin.com/in/nicolecasanova
- @nicocasanova

Casanova Ventures





DANIELJ.

DURAND, M.D.

**Chief Innovation Officer** 



**CARE BRAVELY** 





# BUILDING A CULTURE OF INNOVATION

From the Inside Out

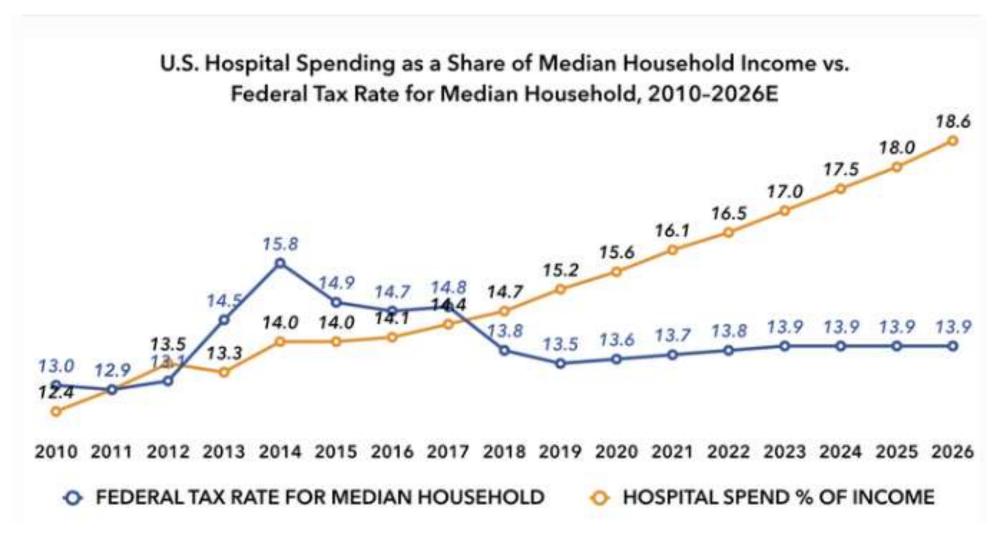




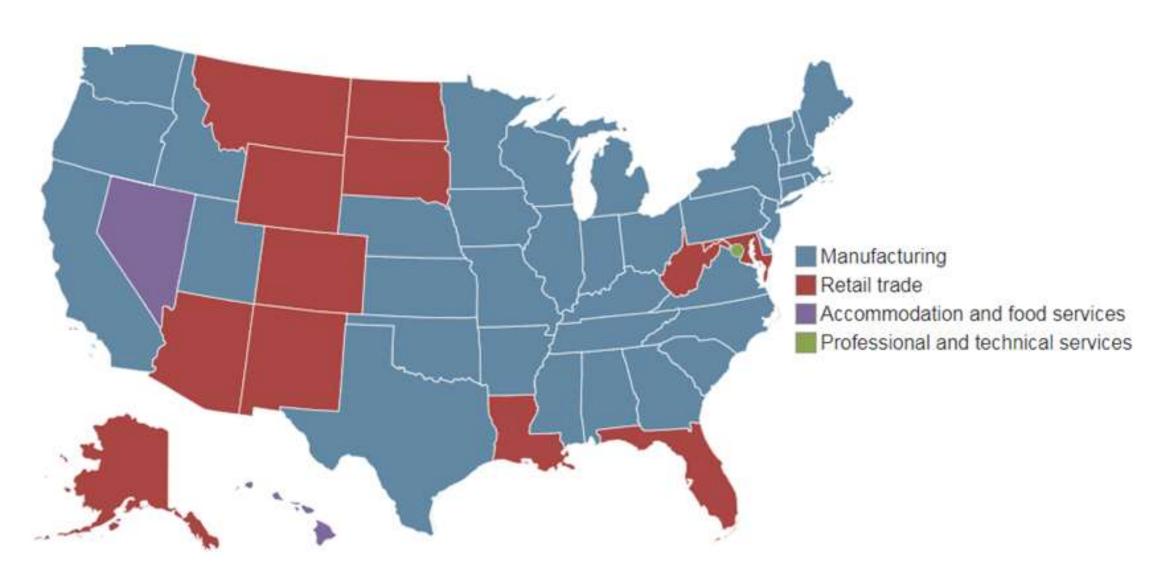


### A Decade After the "Affordable" Care Act

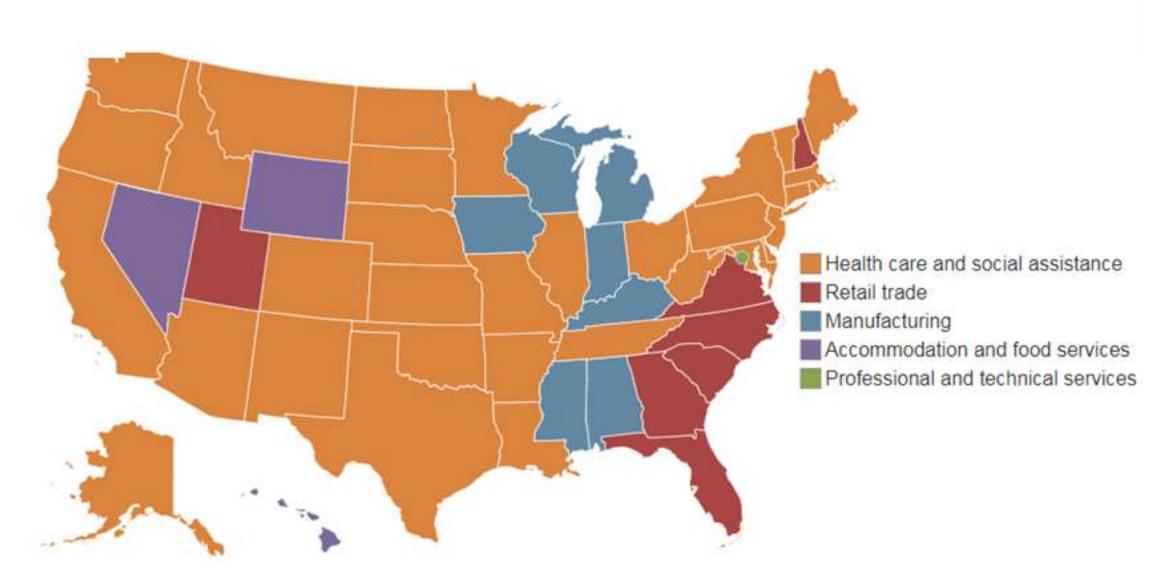
### The Healthcare Funding Crisis We Knew Would Come is Here



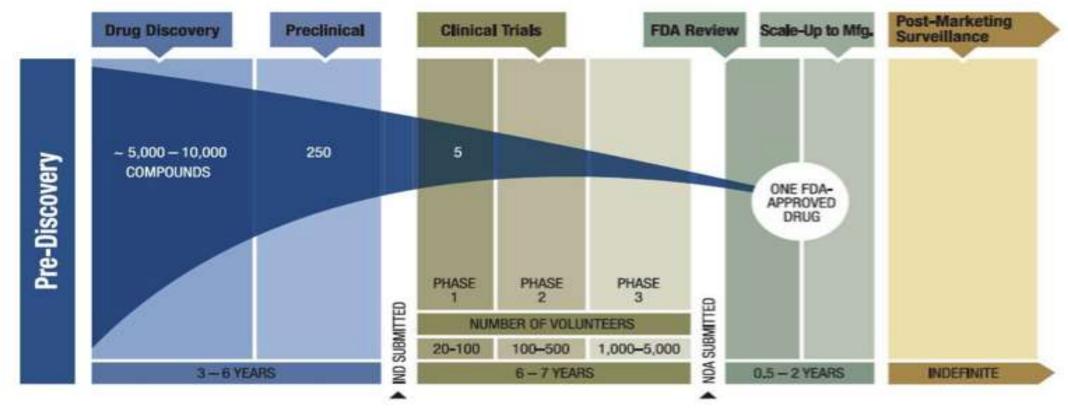
### Major industries with highest employment, by state | 1990



### Major industries with highest employment, by state | 2015



#### **Drug Discovery and Development Timeline**



Source: U.S. Food & Drug Administration









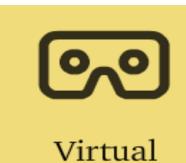




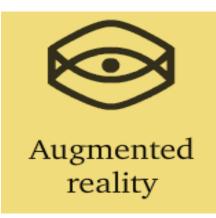


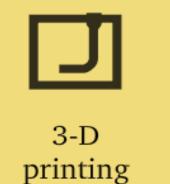


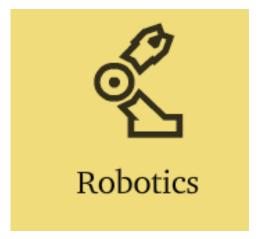




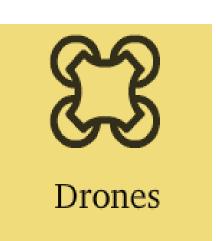
reality

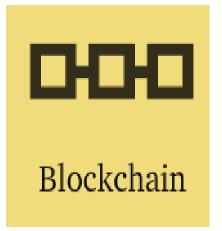


















### LifeBridge Health

Maryland's Fastest Growing Integrated Delivery Network

### **LIFEBRIDGE HEALTH**

1M Patients 100+

2900+

5

~\$2.5B

Locations

**Physicians** 

**Hospitals** 

Revenue



Healthy Living Ambulatory Care & Ancillary Services

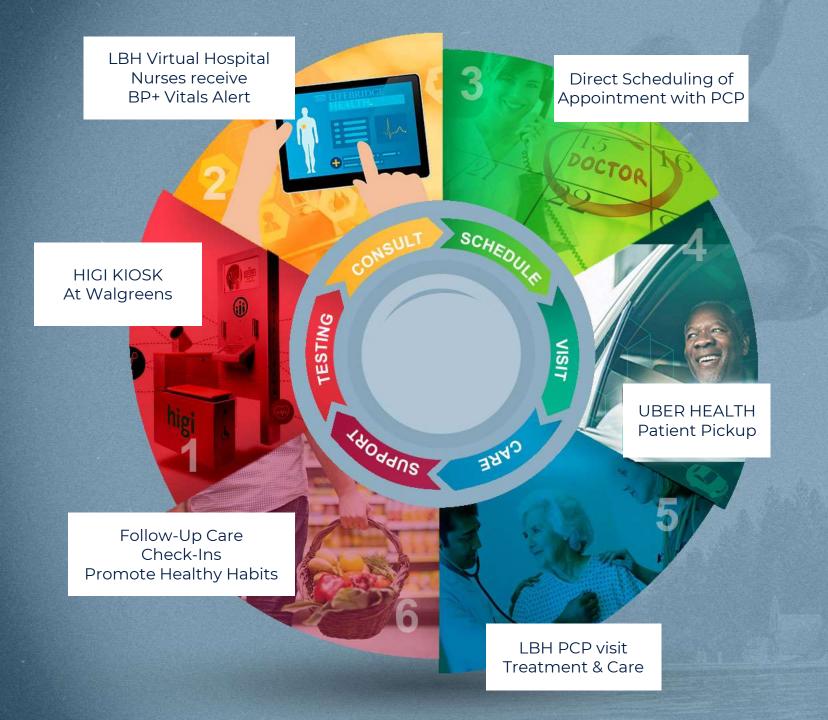
Urgent Care & Elective Care

Acute Care

Post-Acute Care

SpringWell LifeBridge Health and Fitness LBH Physician Enterprise Advanced Radiology Community Radiology United West Labs Nat'l Respiratory Care ExpressCare
LBH Hospital OP Surgery
Surgicenter of Balimore
LBH Physical Therapy
Physiotherapy Associates

Pulse Ambulance Sinai Hospital Northwest Hospital Carroll Hospital Bon Secours Levindale Hospital Maryland Home Care Post-Acute Partners Future Care Brinton Woods Seasons Hospice



#### INNOVATION ACROSS PATIENT JOURNEY

A new level of integrative care

- Human-Centered Design
- Continuity of Care
- Improved Access to Care
- Reduce Readmissions
- Improved Physician Engagement
- Improved Patient Engagement

### Start with values



ASK WHY

GAIN TRUST

EXPLORE MOTIVATIONS



## Embrace transparency



COMMUNICATE TRUST THE PROCESS TAKE RISKS IN THE OPEN



## Walk it like you talk it



WORK HARDER AND SMARTER FAIL FORWARD

# DR. DANIEL **DURAND**

ddurand@lifebridgehealth.org



**Daniel J. Durand** 





SHELLY BLAKE-PLOCK

**CEO & Founder** 

**M**Yet Analytics



## AI & ANALYTICS OUTLOOK

2020 and Beyond





### **BACK TO THE FUTURE**

a.k.a. "What's hot in AI?"

#### **KEY AI TRENDS TO WATCH**

- 1. Conversational Search
- 2. Domain-based Al
- 3. Chatbots & Agents
- 4. Speech Recognition
- 5. Dueling Al
- Culled from Forbes and Entrepreneur Magazine's 2019 lists



#### **HOW TRENDY...**

#### 2019 Trends to Watch

- 1. Conversational Search
- Domain-based Al
- 3. Chatbots & Agents
- 4. Speech Recognition
- 5. Dueling Al

#### 1979 Key Al Concepts

- 1. Search
- 2. Representing Knowledge
- 3. Natural Language
- 4. Speech Understanding
- 5. Automatic Programming

Handbook of Artificial
 Intelligence, Stanford Univ









#### WHAT SHOULD WE BE WATCHING?

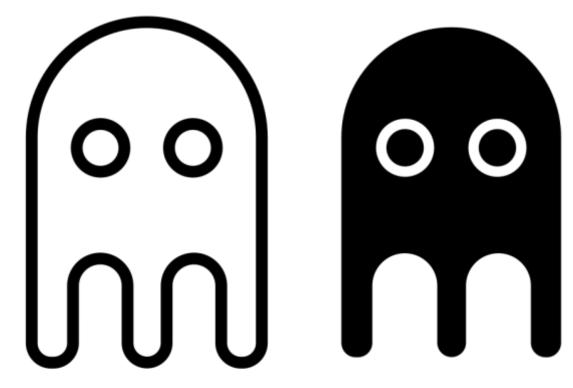
Near-term... next 12 months.

#### **#10 - DEEP LEARNING**

Al Machine Learning Deep Learning



#### **#9 – DATA SIMULATION**



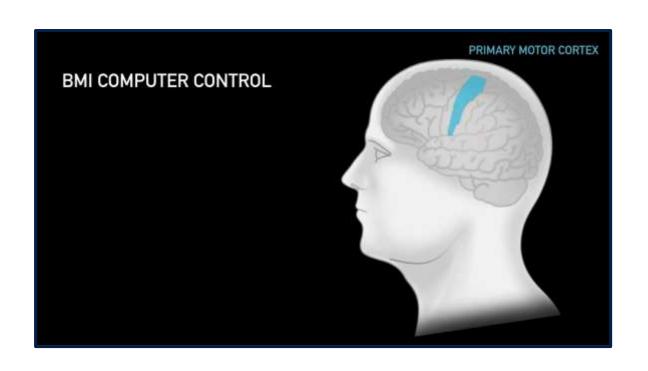
Created by Shastry from Noun Project



#### #8 - MERGING AI & PHYSICAL ACTIVITY



Boston Dynamics: ATLAS



Neurallink



#### **#7 – EXPANSION IN HUMAN EXP TRACKING**

```
"id": "12345678-1234-5678-1234-567812345678",
"actor":{
    "mbox": "mailto:xapi@adlnet.gov"
},
"verb":{
    "id":"http://adlnet.gov/expapi/verbs/created",
    "display":{
        "en-US":"created"
},
"object":{
    "id":"http://example.adlnet.gov/xapi/example/activity"
```



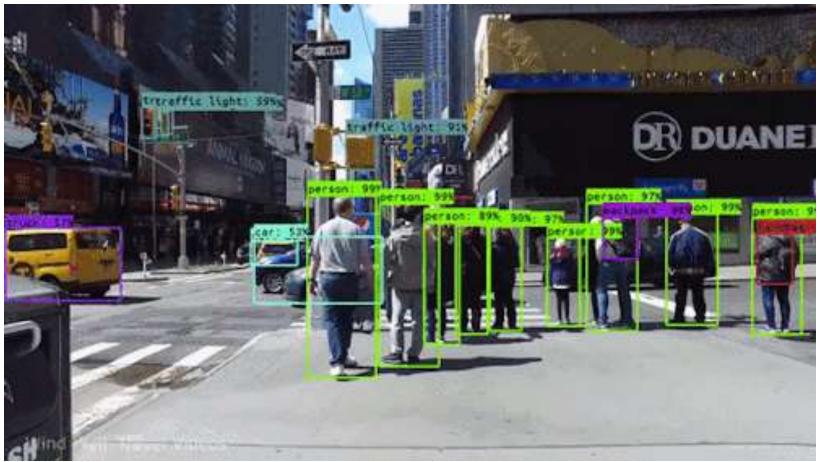
#### #6 – Mainstream Al in Corporate IT

McKinsey found that 82% of enterprises adopting machine learning and AI have gained a financial return from their investments.

https://www2.deloitte.com/content/dam/insights/us/articles/4780\_State-of-Al-in-the-enterprise/DI\_St



#### #5 – Computer Vision at Scale





#### #4 - Decrease in Privacy





#### #3 – Disinformation & Deep Fakes





#### #2 - Adversarial Al



- 1. Larger volume of attacks against a wider attack cycle.
- 2. New pace and velocity of attacks, which can modify to their environment.
- 3. New varieties of attacks, which were previously impossible when dependent on human interaction.



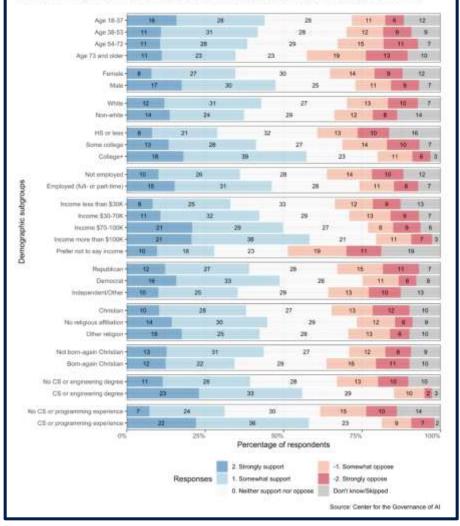
#### #1 - Public Reaction





## 2.2 Support for developing AI is greater among those who are wealthy, educated, male, or have experience with technology

We examined support for developing AI by 11 demographic subgroup variables, including age, gender, race, and education. (See Appendix A for descriptions of the demographic subgroups.) We performed a multiple linear regression to predict support for developing AI using all these demographic variables.





#### WHAT SHOULD WE BE WATCHING?

Longer-term... next 5-10 years.

#### #10 - Real-Time Meaning "Real-Time"



#### #9 - Weaponized Al

۹

### MONITOR.

Subscribe: \$11 / Month

## As AI joins battlefield, Pentagon seeks ethicist

When he was asked halfway through the press conference whether there should be "some sort of limitation" on the application of AI for military purposes, General Shanahan perhaps recognized that this was a fitting occasion to mention that the JAIC will also be hiring an AI ethicist to join its team. "We're thinking deeply about the safe and lawful use of AI," he said.



#### #8 – Al Medical Devices & Prosthetics



Proposed Regulatory Framework for Modifications to Artificial Intelligence/Machine Learning (AI/ML)-Based Software as a Medical Device (SaMD)

Discussion Paper and Request for Feedback

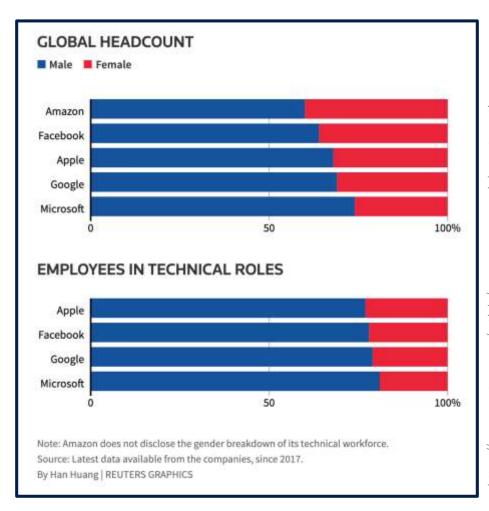


#### #7 - Al Will Put People Out of Business





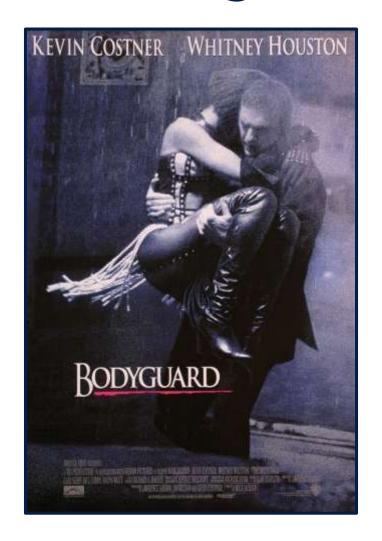
#### #6 – Addressing Failure (Bias, Black Box)



<u>obs-automation-</u> nat<u>-showed-bias-against</u>-



#### #5 - Combatant Al Agent Bodyguards





#### #4 - Al & Energy

Al helps make markets more efficient and easier for analysts and market participants to understand highly complex phenomena—from the behavior of electrical power grids to climate change.

https://www.brookings.edu/research/how-artificial-intelligence-will-affect-the-future-of-energy-and-climate/



#### #3 - Efficiency... But to What Goal?



AI BOSS

## Amazon Used An AI to Automatically Fire Low-Productivity Workers

It's a grim glimpse of a future in which AI is your boss – and you're disposable.

VICTOR TANGERMANN

**APRIL 26TH 2019** 



#### #2 – Quantum Computing

50% Off 1 Year

English Edition ▼ November 1, 2019 Print Edition

Business Tech Markets Life & Arts Real Estate WSJ. Magazine Opinion

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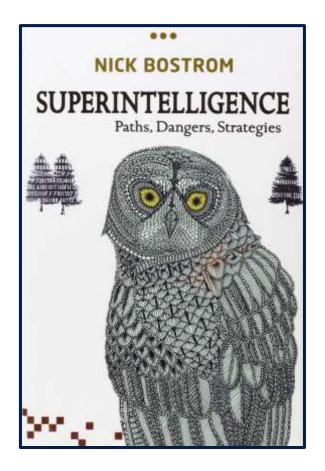
CIO JOURNAL

When Quantum Computing Meets AI: Smarter Digital Assistants and More

Experts predict the technology will fuel AI advances within five years



#### #1 - The Superintelligence Debate







# Al is not dangerous because it is super intelligent. It is dangerous because it is not intelligent.



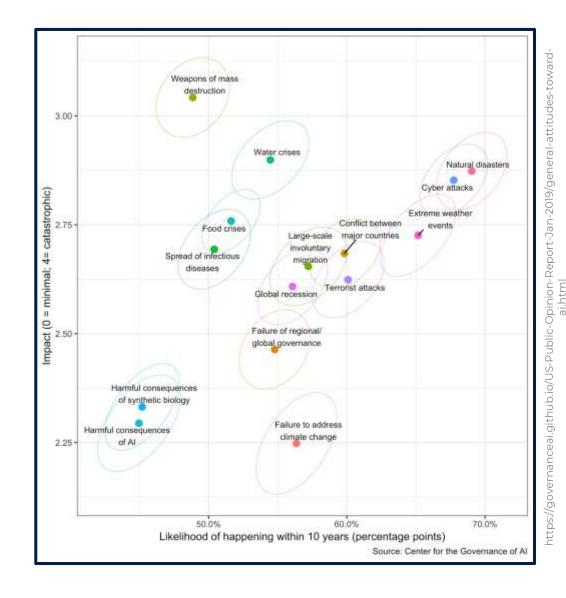


### ONE MORE THING...

And it's a killer feature.

## Artificial Intelligence...

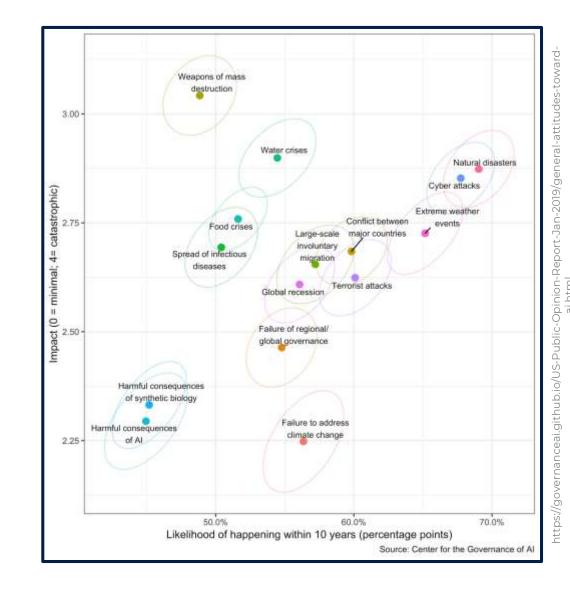
is essential to our ability to combat existential threats.





## Artificial Intelligence...

is also our biggest existential threat.









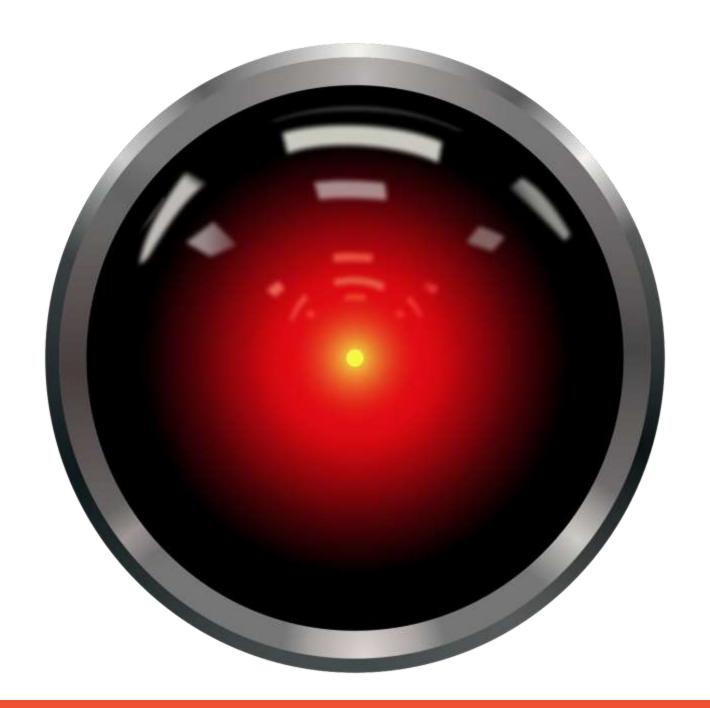
### Actually...





# Gartner Predicts the Business Value Created by AI Will Reach \$3.9T in 2022.









shelly@yetanalytics.com



(in) Shelly Blake-Plock





# PRITPAL KALSI

**Director, Business Performance Management** 





# THE PATH TO FINANCIAL TRANSFORMATION

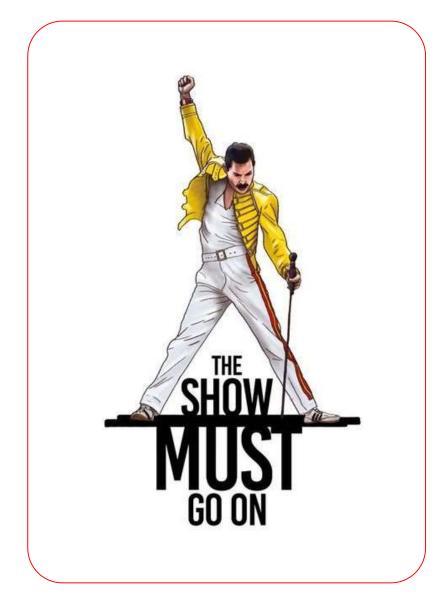




### FINANCIAL TRANSFORMATION

For Organizations That Want It All





### "I want it all" inspired by Brian's wife

Brian May had claimed that the main inspiration behind the song "I want it all" was his wife Anita Dobson. He got the idea when his wife said I want it all and I want it now!

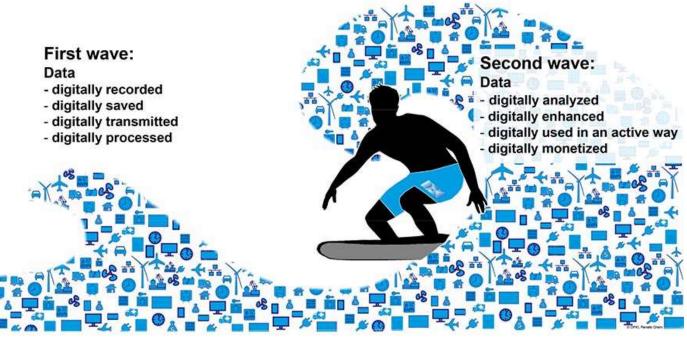


### BEFORE WE BEGIN

- Financial transformation is a fancy way to describe strategic initiatives that are aimed to improve Accounting and Finance functions of an organization.
- Financial transformations in today's day and age is a form of digital transformation.
- One of the most common reasons for financial transformation initiatives today is to maintain competitive advantage.



### HISTORY LESSON - IT'S ALL ABOUT THE DATA



machine-readable data: internet and cloud computing technologies machine-interpretable data: artificial intelligence and machine learning

ADVANT Edge The Decade of Wor Digitization of Fina

·The Decade of Word Wide Web

·Digitization of Financial Records (1st ERP Systems)

Early2000s

·1st Gen FinTech Solutions

·Consolidation, Financial Planning, Reporting, etc.

ate 2000s

·Advanced FinTech Solutions

·Data Warehouses, Business Intelligence, Global Connectivity

arly 2010s

·Cloud FinTech Solutions

·Enhanced Predictive Modeling

Today

·Connection Convergence – Rest API, Open Platforms, etc.

·Artificial Intelligence (AI), Big Data, IoT, RPA, and more

Future

Hyperautomation

·Virtual Reality, Augment Reality, Mixed Reality

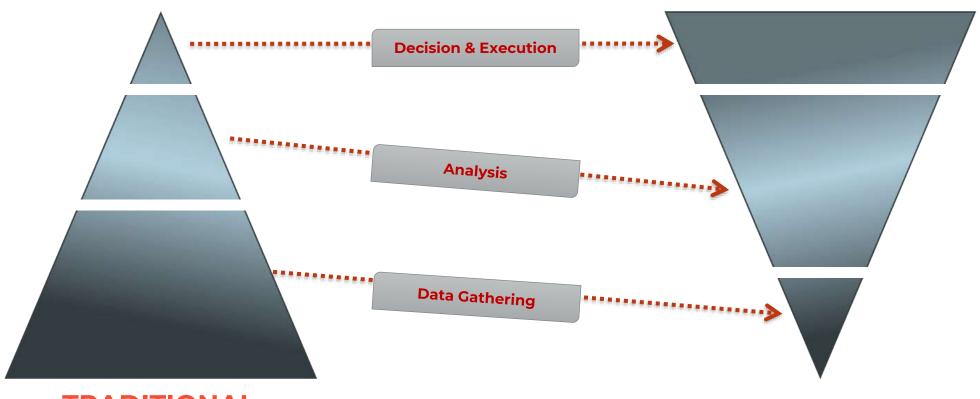
### **KEEP PLANNING SIMPLE**

 Resources **Understand Execute &** Develop Dependencies What and Why **Monitor** Current Execution • 80/20 Rule **Plans Processes** Plan No Big Bangs! • Target 5 Years Hardest part of Develop • Short Sighted: Not the job! Change Visionary Strategic • Focus on value to Management • Far Sighted: Risk encourage Vision Redundancies adoption **ADVANT** 

Anticipate Curve Balls

### **GOAL IS TO FLIP THE MODEL**

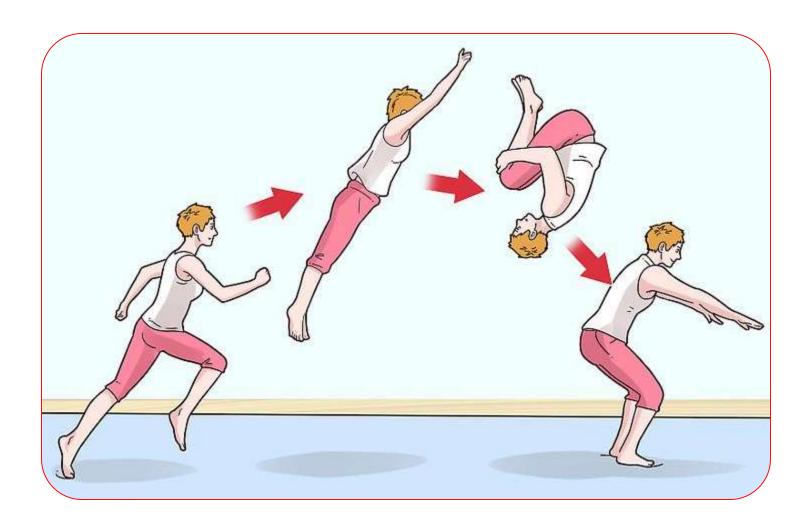
#### **BEST PRACTICE**



**TRADITIONAL** 

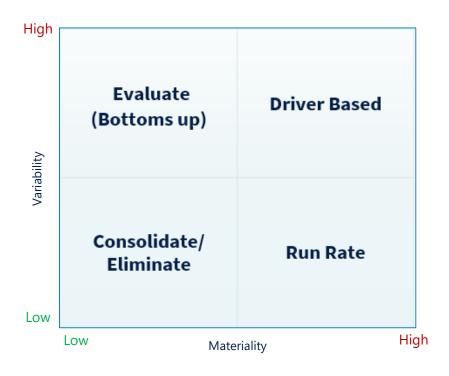


### THIS IS HOW TO DO A FLIP





### OR YOU CAN CONSIDER THE FOLLOWING ©



- Enhance accuracy and change the conversation through driver-based planning.
- If detail is a must, move to automate and push for "exception-based" planning/forecasting.



### AND YOU SHOULD LEVERAGE FINTECH



- Consolidation and Close Systems
- Budgeting and Forecasting Systems
- Data Analytics and Business Intelligence Systems
- Automate Integrations and Business Intelligence
- Enable Cloud and Al



## A TYPICAL FINANCIAL TRANSFORMATION STORY







Manual | Error Prone | Rigid

Automated | Self Serving | Agile



### **LET'S RECAP**

- Financial transformations are digital transformations centered around financial data.
- Keep it simple and don't forget change is hard. Big bangs almost always fail so don't try to cheat the system. Follow a maturity path to achieve full end-state transformation.
- Leverage FinTech solutions to automate processes and intelligence.
- Listen to Queen ©



# PRITPAL KALSI

pkalsi@schgroup.com



(in) Pritpal Kalsi





## JOE MECHLINSKI

**CEO & Founder, SHIFT NYT Best Selling Author** 





# CREATING A CULTURE OF INNOVATION



### OPENING QUESTION

What's the best idea (in business) you have heard, seen, or experienced in the last 30 days and why was it so compelling?





#### The Top 20 R&D Spenders

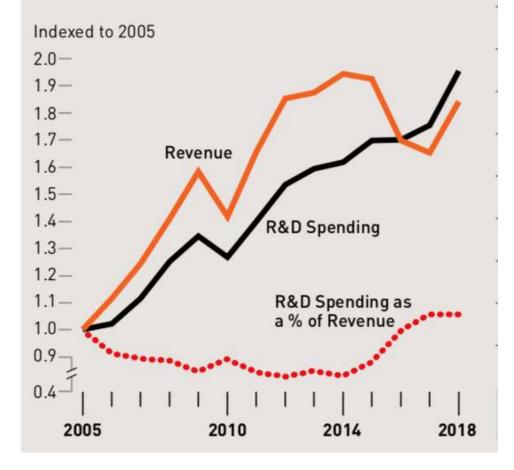
Total R&D spending by the top 20 companies was \$214.5 billion in 2018. Amazon topped the list with expenditures of \$22.6 billion.

Companies in RED have been among the top 20 R&D spenders every year since 2005.

RANK			R&D spending		
2018	2017	Company	2018 US\$ Billions	% of Revenue	Change from 2017
1	1	Amazon	\$22.6	12.7%	40.6%
2	2	Alphabet	\$16.2	14.6%	16.3%
3	5	Volkswagen	\$15.8	5,7%	14.1%
4	4	Samsung	\$15.3	6.8%	6.8%
5	3	Intel	\$13.1	20.9%	2.8%
6	6	Microsoft	\$12.3	13.7%	-5.7%
7	9	Apple	\$11.6	5.1%	15.3%
8	7	Roche Holding	\$10.8	18.9%	-8.7%
9	12	Johnson & Johnson	\$10.6	13.8%	16.0%
10	8	Merck	\$10.2	25.4%	0.8%
11	11	Toyota	\$10.0	3.9%	2.6%
12	10	Novartis	\$8.5	17.0%	-11.1%
13	15	Ford	\$8.0	5.1%	9.6%
14	20	Facebook	\$7.8	19.1%	31.0%
15	14	Pfizer	\$7.7	14.6%	-2.7%
16	13	General Motors	\$7.3	5.0%	-9.9%
17	16	Daimler	\$7.1	3.6%	-9.2%
18	19	Honda	\$7.1	5.4%	8.7%
19	24	Sanofi	\$6.6	15.1%	5.8%
20	23	Siemens	\$6.1	6.2%	4.9%
		TOP 20 TOTAL	\$214.5	11.6%	7.3%

#### **R&D** and Revenue

In 2018, both revenue and R&D spending among the Global Innovation 1000 continued to climb.

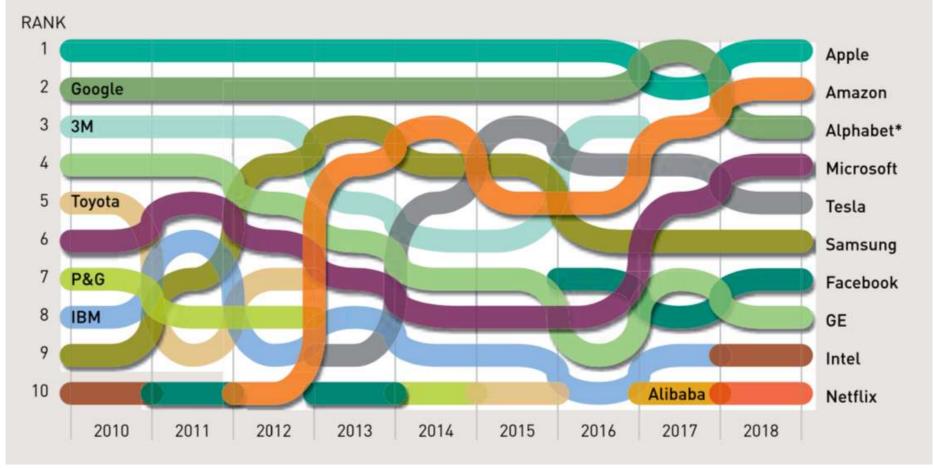






### The 10 Most Innovative Companies

Apple was selected by survey respondents as the world's most innovative company again, one year after Alphabet had been voted to the top of the list. Netflix joined the top 10 for the first time.







### A.N.O.S.E.

**A**DD How we might add.



BostonDynamics



**N**EED **UBER** How we might fulfill a need.

**O**PPOSE How we might do the opposit





**S**UBTRACT How we might subtract.



**E**PIPHANY How we might create an epiphany.



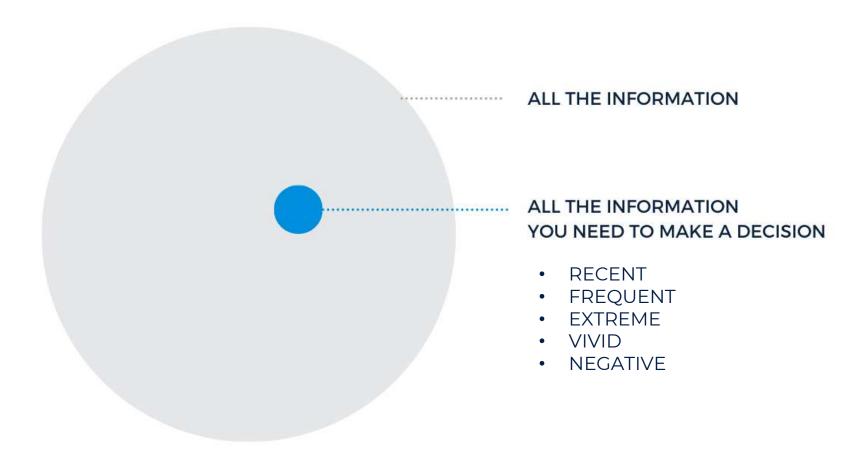








### THE AVAILABILITY HEURISTIC







### **INNOVATION THEATRE**

Any **innovation** work that is done to show people that **innovation** is happening, but which doesn't result in a tangible outcome.

This is one of the reasons why approximately **96%** of innovation attempts fail.

Unfortunately, many companies won't even realize that they have this problem.





### **INNOVATION THEATRE EXAMPLES**

- 1. Idea challenges, which result in ideas that are never implemented. Companies launch innovation challenges to collect ideas but don't dedicate time and resources to review and prioritize the ideas generated.
- 2. Chief Innovation Officers, who are doing it on top of their other role. CIOs can be a catalyst to drive change within an organization; however, sometimes it's a role that someone performs in addition to what they're already doing, and that person is just provided the CIO title.
- **3. Putting in new technology, without a clear purpose.** Just because something is newer doesn't mean that it adds value. This is seen within companies that implement something but never actually get their people to use it for its full benefits.
- 4. Innovation labs, which don't scale innovations into the core business. Companies often launch these but fail to ensure that a proportion of their projects actually impact the core business.
- **5. Hackathons, which don't relate to actual business challenges.** Companies sometimes call a meeting to discuss a topic and call it a Hackaton (extra credit if alcohol was involved). Because that's what they saw Facebook do in the movie, *Social Network*.





### **INNOVATION MINDSET**

Uncertainty is the key defining feature of innovation therefore managing uncertainty must be underpinning of the innovation process.

Best way to manage uncertainty is to search (for truth to the untested assumptions), rather than execute.

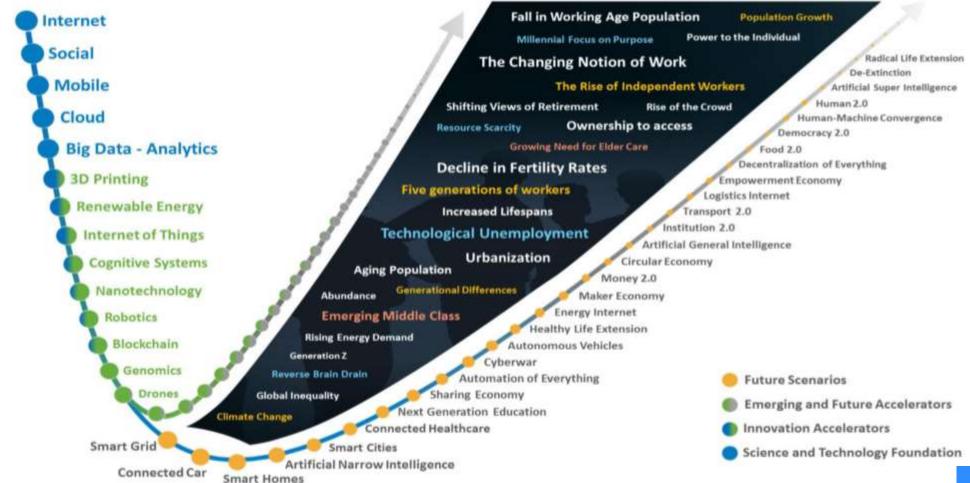
A good innovation process should allow teams to change direction based on learnings and stop the project if necessary. If this isn't possible, it's innovation theatre.

Change the culture to one of innovation. This includes instilling the right skills with the right direction, with a tight process so that innovation happens constantly.



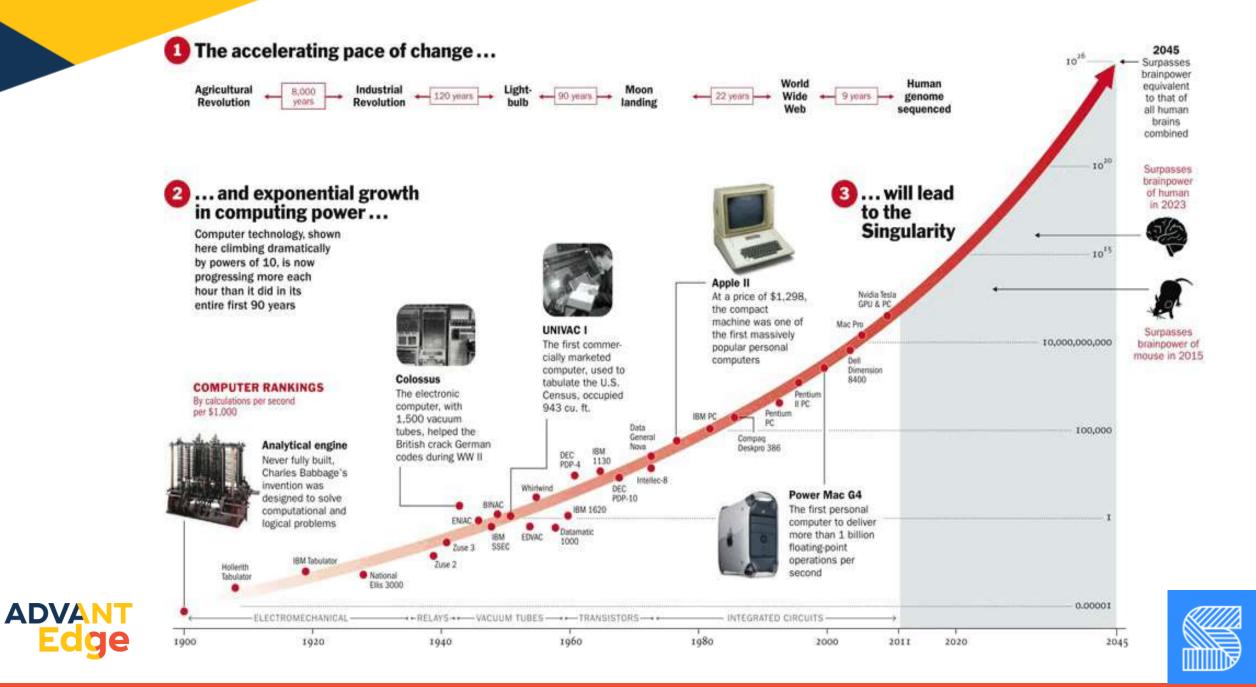


#### "... everything that was invented over the last 250 years will be re-invented with AI in the next 25 years..."

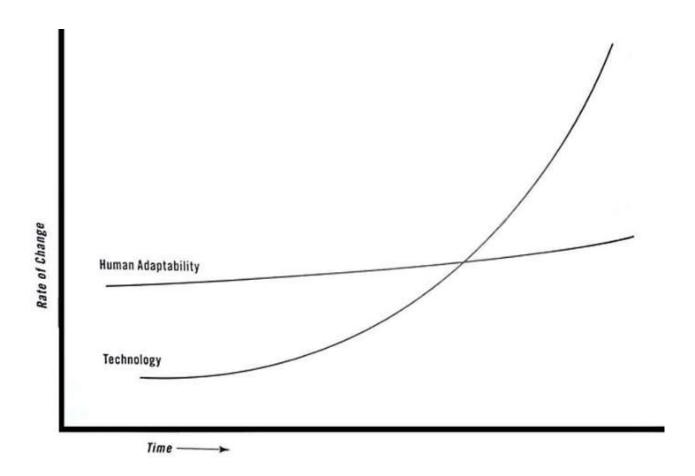






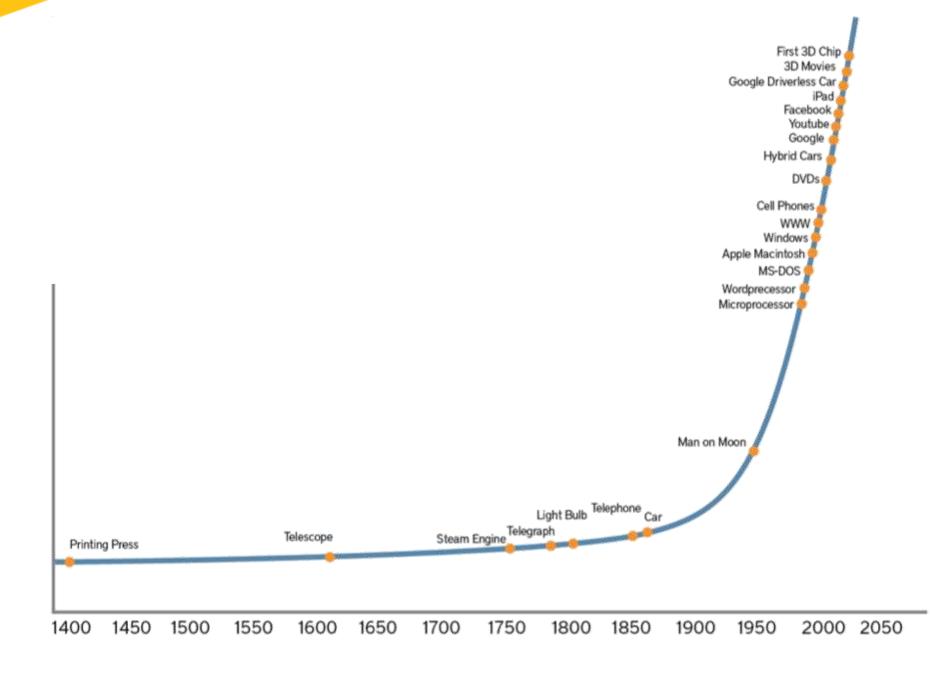


## THE CHANGE DILEMMA





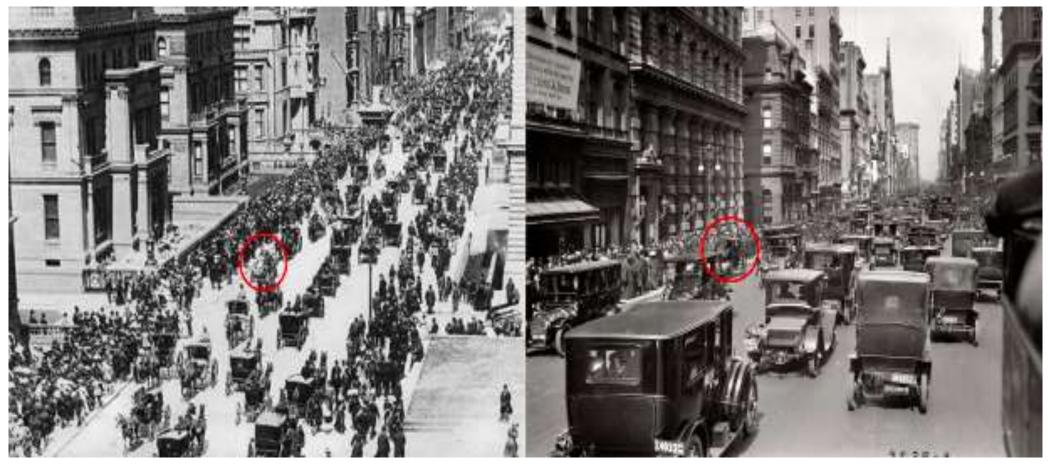








## **EASTER PARADES IN NEW YORK CITY**







#### WHAT YOU CAN DO TO PREPARE

**UNDERSTAND PRIORI** 

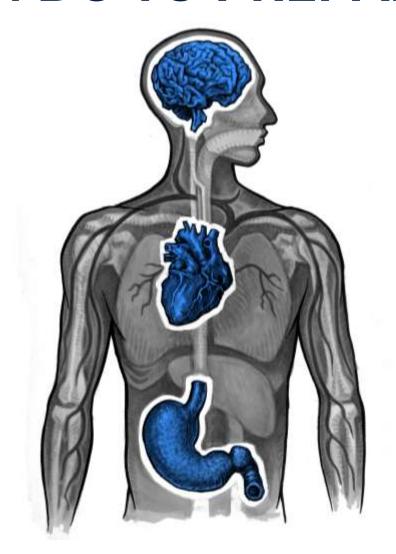
**CREATIVITY** 

**FEEL PASSION** 

**EMPATHY** 

**EXPERIENCE PURPOSI** 

**COURAGE** 







# TOOLS, BOOKS AND PODCASTS CONTINUE THE LEARNING

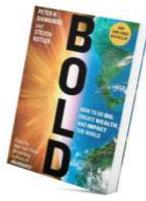


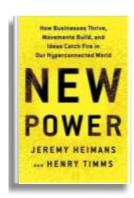


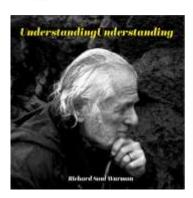


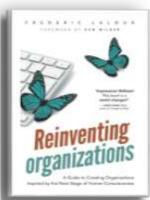




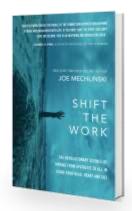


























#### DIGITAL MASTERS PERFORM BETTER





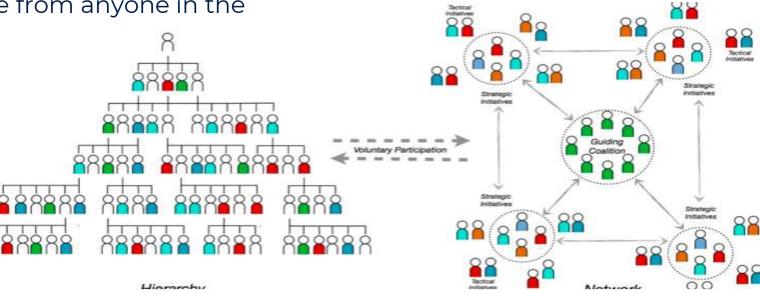


#### CREATING A CULTURE OF INNOVATION

**Innovation Culture** is the work environment that leaders cultivate in order to nurture unorthodox thinking and its application.

Workplaces that foster a culture of innovation generally subscribe to the belief that innovation is not the province of top leadership but can come from anyone in the organization.

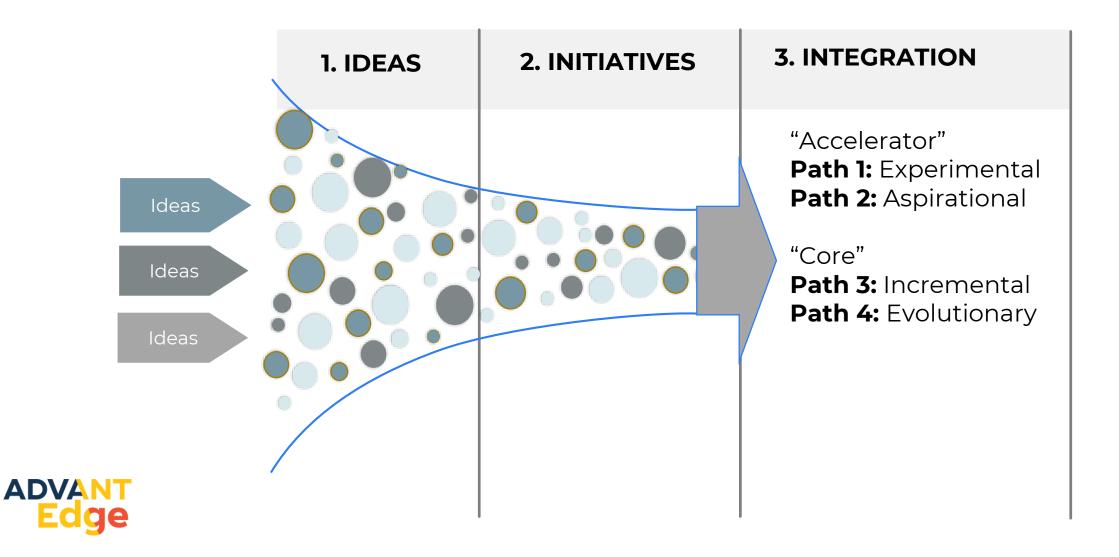
Past Innovation	Modern Innovation
Linear	Nodes
Static Sprint	Continuous/Dynamic
Customer Voice	Customer's Life
Skunk Works	From Everywhere
Idea Driven	Culturally Driven
Fragmented	Integrated
Fail Fast	Pivot Quick







#### PHASES OF INNOVATION





#### **EVALUATION OF PRIORITIES**

In addition to categorizing ideas based on the impact, you should also determine what the ideal investment mix is. The bottom two "incremental and evolutionary" would be investments for the core business while "experimental and aspirational" are for the accelerators. This should be documented in the innovation strategy.







#### PATHWAYS TO EXPLORE

**START IT – ACCELERATORS**: develop an accelerator program where your organization invests in, and mentors start-ups that fit the visions outlined for the value stream.



**LEARN IT – SKILL STACKS**: prioritize skill development as a core initiative. This could include a certification program, capstone projects, and a digital/classroom program mix.



**SUMMON IT – SUMMITS**: explore opportunities where you can bring people and organizations together for a cause/reason



**LEAD IT – POINTS OF VIEW**: where you can plant your flag in the ground with not there the industry is but where it is going.







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